



JOB DESCRIPTION*

<u>JOB TITLE</u>	DELI WORKER
<u>DEPARTMENT</u>	EAGLE'S CATCH DELI
<u>REPORTS TO</u>	DELI SUPERVISOR
<u>FLSA STATUS</u>	NON-EXEMPT

JOB SUMMARY

Selling, preparing, cooking and stocking all deli food items, properly operating cash register and handling cash accurately. Help keep a safe, clean and orderly deli and seating area including sweeping and mopping. Maintain exceptional guest service with all guests at all times

ESSENTIAL DUTIES AND RESPONSIBILITIES

1. Preparing Food as Ordered: Handle and prepare food in the way described by the menu. Follow directions of customers who would like changes and prepare product in an efficient and timely way.
2. Sell Merchandise: Sell food products and miscellaneous store merchandise.
3. Properly operate the cash register, charging correct prices and giving correct change.
4. Handle cash accurately, balancing till at end-of-shift.
5. Correctly follow all operating procedures: Follow all established policies and procedures as detailed in the GEM Operations Manual.
6. Handle customer complaints tactfully, referring issues to the manager, as necessary.
7. Help keep the facility clean and well stocked: Maintain food displays in a sanitary and appetizing manner to maximize sales.
8. Keep the store neat and clean. Sweep and mop as needed.
9. Stocking product as needed.
10. Bussing tables and cleaning dining room as needed.
11. Other Duties as Assigned.

QUALIFICATION REQUIREMENTS

1. High School diploma or GED.
2. Obtain Washington State Food Handler's card within 2 weeks of employment.
3. Ability to work calmly in a fast paced environment
4. Ability to deal courteously & tactfully with customers, co-workers and vendors.
5. Math Abilities.
6. Ability to use a cash register.
7. Ability to follow directions and adapt easily to change in working environment.

PHYSICAL REQUIREMENTS

1. Frequently exerting up to twenty five pounds of force and/or a negligible amount of force to lift, carry, push, pull, or otherwise move objects, including the human body.
2. Involves heavy lifting. Exerting up to 25 pounds of force.
3. Frequently involves standing for sustained periods of time.
4. Occasionally requires crouching.
5. Often requires walking or moving about to accomplish tasks.
6. Constantly requires working with fingers rather than with the whole hand or arm.
7. Constantly requires the ability to receive detailed information through oral communication, and to make fine discrimination in sound.
8. Constantly requires verbally expressing or exchanging ideas or important instructions accurately, loudly, or quickly.
9. Occasionally requires stooping which entails the use of the lower extremities and back muscles.
10. Occasionally requires reaching by extending the hand(s) and arm(s) in any direction.
11. Occasionally requires raising objects from a lower to a higher position or moving objects horizontally.
12. Constantly requires repetitive movement of the wrists, hands, and/or fingers.
13. Requires clear vision at 20 inches or less, the ability to identify and distinguish color and to adjust focus.

TYPICAL ENVIRONMENTAL CONDITIONS

The worker is frequently subject to inside environmental conditions, which provide protection from weather conditions but not necessarily from temperature changes, and is occasionally subject to outside environmental conditions. The inside environment is often loud and stimulating.

TRAVEL REQUIREMENTS

May be required.

ACKNOWLEDGEMENT STATEMENT

Gliding Eagle Market is an “at will” companies. This means that the employee or the Company may terminate employment at any time and or any reason. Management has the exclusive right to alter this job description at any time without notice. The document is not intended to exclude modifications consistent with providing reasonable accommodation for a disability, not is it intended to be an employment agreement or contract.

By signing below, both employee and supervisor acknowledge that this Job Description will provide the basis for general duties and responsibilities related to the job, and associated evaluations thereof.

Employee Signature

Date

Employee Name (Please Print)

Supervisor Signature

Date

Supervisor Name (Please Print)

GEM is committed to having a drug and alcohol-free work environment.